



2023
Travelers'
Choice™



Acateñango Volcano Tour

CONTACT US

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Live the
EXPERIENCE

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Height:
13,041ft (3,976m)

Claim to fame:
It has a spectacular view of the constantly erupting Fuego volcano.

The Climb:
This is a difficult trek and takes about 4 to 6 hours to reach the campsite. From there it is about one hour and half to the summit

Current Status:
Dormant

This beautiful volcano is one of the most visited in Guatemala. Travelers rated it as the most beautiful volcano in all Central America. Its beauty is due to the twin volcano Fuego which is active and performs an extraordinary eruption for all the travelers at the camping area on Acatenango.

INCLUDES:

- Roundtrip transport
- Tour guide
- Camping gear
- 4 Big meals
- Winter jacket and gloves
- Headlamps
- Bandana
- Sleeping bag liner
- Camelbak 3lt with water included
- Rainponcho
- Emergency thermal blanket
- First Aid Kit
- Entrance fee
- Whatsapp group for photos and videos

TOUR / Everyday

PRICE / USD \$100.00 per person

WHAT TO BRING?

- ID (real ID, driver license or passport)
- 40 lt backpack or above
- Hiking or sport shoes
- Extra snacks + 1 lt of water
- Extra warm clothes
- Two pair of socks
- Toilet paper
- Hat and sunscreen and sunglasses for the first 2 hours of the trek.
- Cash

CABINS

2 People

We have 10 private cabins for 2 people, please make sure to check availability in case you would like to stay in one of them.

4 People

We have 2 cabins like these. On those you will find 2 bunkbeds so each person can sleep comfortable on their space. Perfect for a group of friends or to keep you warm as outside is freezing!



Camping Accommodation:

Preset cabin for two people with mattresses of 5" or 12 cms, pillow, extra blanket, sleeping bag -6C and waterproof carpet to keep you warm.

Age

Young at heart traveler 18+, minors need to be accompanied by an adult

Optional

- Horse rental Q1,000 each way (You can ride the horse only 50% of the time)
- Porter service Q200 each way depending on the weight of the backpack



ITINERARY

DAY 1 DESCRIPTION

- 07:15 am Breakfast at CA Travelers**
We have 6 breakfast options so you are ready for the adventure. Please be on time to enjoy your breakfast with no rush. Check page 7
- 08:00 am Pick you up at CA Travelers:**
Our shuttle will pick you up from CA Travelers to the Supply Center.
- 08:15 am Supply Center:**
At the supply center we will provide you everything that you need, we need to pack fast to continue to the entrance of the volcano.
Here we have the **storage room** to leave your stuff behind.
- 09:30 am Ride to Acatenango:**
We have 45 minutes in the shuttle to the volcano
- 10:30 am Start Hike:**
We take the before picture with the whole group, we introduce the guides and we are ready to go
- 01:30 pm Lunch Time:**
After the first two hours, the group will stop for lunch. That way you have 45 minutes to recover your energy
- 04:00 pm Campsite:**
Arriving to the campsite, the guides will prepare Guatemalan hot chocolate (Real Kakao) as a reward for your effort and to enjoy the volcano.
- EXTRA TREK TO FUEGO PAGE 06**
- 07:30 pm Dinner Time:**
Whenever you get hungry the guides will prepare the dinner for you. After dinner you can go to sleep or watch the volcano all night long

DAY 2 DESCRIPTION

- 04:00 am Top of the Volcano:**
Be ready to hike to the top of the volcano. It takes 1.5 hours to reach the top. Enjoy the sunrise.
- 07:15 am Breakfast time:**
When you return to the campsite, the guides will prepare the breakfast for you.
- 08:00 am Leaving the campsite;**
Pack your stuff and start coming down. It takes 3 hours.
- 11:00 am Entrance of the Volcano:**
We take the after picture and we get back to the shuttle
- 11:45 am Ride to CA Travelers Supply Center:**
45 minutes to the supply center to drop off the equipment, the staff will be waiting for you with a delicious smoothie.
- 01:00 pm Back to Antigua:**
Return to Antigua, you will be drop off back at CA Travelers office.

EXTRA FUEGO TREK

PRICE

Q200 PER PERSON

DIFFICULTY 6/10

ESTIMATED TIME FROM 3 TO 4 HOURS

The extra hike to the Fuego volcano is an activity outside the established itinerary. Normally, it is done after drinking hot chocolate and before sunset to take advantage of the sunlight.

WE CANNOT CONTROL THE WEATHER so if you decide to do this extra hike it is at your own risk and with prior knowledge that the weather may change while you are heading to the limit. That is why you have the option to decide in the last minute if you want to go or not.

Payment must be made directly with the guides and in cash or at the agency. You must wear warm clothes, bring water and flashlight.

We can not go to Fuego volcano without a guide, if you refuse to pay for the service and go alone, we are not longer responsible of your life.





What extra to bring?

- Real ID (Driver license or passport)
- Backpack 40 lt or above
- Hiking or sport shoes
- Toilet paper
- Extra snacks + 1 lt of water
- Warm clothes
- 2 pair of socks
- If possible bring a hat, sunscreen and sunglasses to protect you from the first 2 hours.

— MENU breakfast before tour

Chapín

Eggs, fried plantains, refried beans and cream



Plenty

Toasted bread, egg poached, slices of avocado, a bit of olive oil



Montadito

2 Tostadas, with black beans, eggs, avocado, & chirmol.



Burrito

Flour tortilla, eggs with chorizo, black beans, avocado.



Pancakes

2 Big pancakes, with powdered sugar, whipped cream, banana, and strawberry



Fruit bowl

Mixed fruits, yogurt with granola



THE MENU

REGULAR

Lunch: One pound of barbecue chicken, rice and salad (ranch dressing).

Dessert: Banana and apple

Dinner: Bolognese pasta, baguette with garlic butter, parmesan cheese, red wine & marshmallows

Breakfast: Two slices of sandwich bread to prepare two toasts with peanut butter, nutella or strawberry jam. An egg muffin and cereal with strawberries.



GLUTEN FREE

Lunch: One pound of barbecue chicken, rice and salad (ranch dressing).

Dessert: Banana and apple

Dinner: Bolognese pasta with (gluten free pasta), parmesan cheese, corn tortillas, red wine & marshmallows

Breakfast: Two slices of ricecrackers to prepare 2 toasts with peanut butter, nutella or strawberry jam, boiled plantain with cinnamon, gluten free cereal, milk and strawberries



VEGETARIAN

Lunch: Fried green beans with sesame seeds, onion and garlic, rice and salad. One boiled egg.

Dessert: Banana and apple

Dinner: Bolognese pasta (zucchini instead of meat), baguette with garlic butter, parmesan cheese, wine & marshmallows

Breakfast: Two slices of sandwich bread to prepare 2 toasts with peanut butter, nutella or strawberry jam. An egg muffin and cereal with strawberries.



VEGAN

LUNCH: Fried green beans with sesame seeds, onion and garlic, rice, salad and avocado. Some peanuts for protein.

DESSERT: Banana and apple

DINNER: Bolognese pasta (zucchini instead of meat) & red wine.

BREAKFAST: Tortillas and 2 ricecrackers with peanut butter, nutella or strawberry jam. Boiled plantain with cinnamon.



HOW TO SIGN UP?

The payment in advance is necessary to confirm your reservation. We request the payment at least 48 hours in advance.

We have 3 options for you to book with us:

1. Visit our office

In Antigua Guatemala at 2a. Calle Poniente #25C

2. Pay online

With a credit card (it has extra charge, less than 5%)

3. Bank deposit

Make a bank deposit on any Banrural or Banco Industrial (This banks is all over Guatemala)

Any of these 3 options are safe and guaranteed. If another type of payment is made, we cannot guarantee the reservation. For example an international transfer.



How to make a bank deposit?

1. Choose one of the two banks



Banco Industrial

Account: 220-010480-6

Name: Central America
Travelers



Banrural

Account: 3148078561

Name: Central America
Travelers

2. Take the cash to the bank



3. Provide the account number, name and the money to the cashier

4. Cashier will confirm the account name and amount



5. Get your voucher and send a photo to CA Travelers





Frequently Asked Questions

Weather

The weather forecast: When it comes to the Acatenango Volcano, the weather forecast is almost always wrong. It is very difficult to predict the weather as the volcano has its own climate (subtropical cloudy rainy forest). But what we can tell you is that at least 90% of groups that climbed the volcano can see the whole thing (Eruptions and sunrise) that even in rainy season

Storage Room

CA Travelers Supply Center is also the storage room, if your hostel does not offer this service, you can also take the luggage with us and after the tour, you can pick it up.

Frequently Asked Questions



Bring an ID

We request an ID as a deposit for the equipment, so bring your driver license or your passport. Any of these two would work for us. Please bring a real ID, a copy does not work for us. Once the equipment is returned, you will get back your ID.



Rainponcho

Our rainponcho is to cover you and your backpack from the rain. If you have your raincoat and your cover for the backpack, then you can bring it!

Altitude sickness

The change of altitude can affect your body, you may feel nauseous, headache or dizzy.

You need to start the hike really slow for the first hour for you body to adapt to it and also sip water all the time.

If you get altitude sickness, the guides have some pills to make you feel better.

If you are likely to be affected by altitude, it is better to start taking the altitude sickness pills 2 day prior the hike (1 per day).

At the pharmacy, you find ACETAZALOMIDE



Frequently Asked Questions



Water

The recommended amount of water is between 3 to 4 lt of water for the whole tour. Please make sure to bring the amount of water you consider necessary for your body. There is no way to refill the camelback at the campsite. Also we suggest not to bring more than 5 liters of water as the weight would make the first 2 hours unbearable.

Registration office

After the first hour you will find the first gate for Acatenango town and there you need fill a form to access to the park.



Bring cash only

The porters, horse owners, (all payments made at the trek) need to be in cash and quetzales. So please make sure to bring the cash you will need for the adventure. **NOTE: Do not bring a huge amount of cash with you as it is not necessary and we are not responsible of lost items or money.**

Walking sticks

The walking sticks are strongly recommended to help you to go up and down the volcano. They are rented for Q10 each stick at the entrance of the volcano. Going up is nice for you not to slide down. And coming down helps you with your knees. These sticks are rented and you need to give them back to the owner.



Frequently Asked Questions



Backpack

Your backpack needs to be 40L at least. If you have a bigger one, it is much better. Please trust us on this one! The most comfortable you are, the better the experience it will be for you.

We have only a couple of spare backpacks, **FIRST COME, FIRST SERVE, YOU NEED TO RESERVE IT WHEN YOU BOOK THE TOUR! we can not guarantee a backpack at the supply center**, so make your reservation in advance in case you need a backpack to get one, the renting price is Q50 per backpack and you need to take care of it!



Porters

Porters are available one way or roundtrip. Each way is Q200 per backpack, carrying no more than 25 pounds or 12 kilos.

Please keep in mind that when you hire a porter, the money goes straight to his family. The porters are provided by the community, they are not part of our organization. We just want to support the community around the volcano.

We are not responsible of their actions or behaviour.



Horses

We can arrange the horse service just if you need it under reasonable circumstances (like back or knee problems). The price each way is Q800. This service is to help the customer to ease her/his way up or down on the volcano. It's really important for you to understand that you can not be on the horse all the time. **We do not support animal cruelty**, this is why we suggest to use the horse as the last resource.



Frequently Asked Questions



Equipment

Everything that we provide for the trek is optional. If you have your own equipment as jacket, liner, raincoat, headlamp, camelback or gloves you can bring them. Some times, our customers feel more comfortable using their own stuffs. Please understand that we want to provide you everything that you need to have a great experience. If you destroy any of these items, **you will need to pay for it.**

Campsite rules

The campsite is already set up for you, please take care of all the equipment provided over there:

- Do not take out the sleeping bag, the liner, the mattress or anything else from the tent.
- Do no bring your shoes inside the tents.
- No dogs inside the tents.
- Respect the guides and their instructions.
- No music is allowed in the National Park, if you want to play music at the campsite please keep it low



Forgotten Items

We are not responsible of items forgotten in the tents, at the campsite or supply center (storage room). Please make sure you have everything you need to take with you before leaving the campsite.

Frequently Asked Questions



Guides

We work with community guides in San José Calderas and La Soledad. In this community we find hard working people that are looking for a better future for their kids and themselves.

Community

A large percentage of the population of this community illegally migrate to the United States looking for a better life for their families. Lack of education is one of them main factors why these people are not eligible for well paid jobs. Our goal is to create enough jobs through the travel agency so these people do not need to travel to the United States and have a decent life with their families. These villages close to the volcano has been forgotten by the goverment so sustainable tourism is our proposal to help the community prosper.

Dogs at Acatenango

At the volcano some dogs may join the group and follow you for food or water. They are friendly and they are looking to survive and get some love from you.

If you would like to bring some dog treats with you to share with them, we are sure they will be more than happy.



TIP THE GUIDES

Between Q50 to Q100 is a good amount. Our guides are an essential part of the adventure team here at CA.

They really put a lot of effort into the preparation and post trip clean-up for your tour. Not to mention execution of an amazing adventure keeping you safe and secure in the mountains.

They make it look easy, but believe us, the training and preparation takes years to master. Thank them for their efforts with a small token of your appreciation.

PARKING

At CA Travelers we do not have parking for cars. We cannot recommend a place to leave your vehicle as rates and hours may vary.

Our recommendation is to search in advance and find out about the rates and schedules to avoid delays in your tour.



TERMS AND CONDITIONS

By making any transfer, payment or deposit you are accepting that you are a serious customer and that you will attend the event, therefore:

1. Present your payment or transfer ticket, the day of the event.
2. NO REFUND IS MADE WITHOUT ANY EXCEPTION DUE THE CANCELLATION BY THE AGENCY.
3. Only the refund of your money will be made when CA Travelers is obligated to cancel the event.
4. The money refund will be made in approximately 5 business days.
5. There is not return of money if the following event occurs the following: bad weather during the tour, blockages in the roads, or any external and uncontrollable inconvenience that affects the accomplishment of the tour.
6. You are responsible for the things you carry, we are not responsible for things lost or forgotten at the campsite, in the shuttle, at the supply center or CA travelers office.
7. The payment you make for this tour can not be transferred to any other tour or service.
8. If you want to be part of our expedition, but you want to travel in your own vehicle, you must pay the total contribution of the tour. You must adapt to the itinerary which will not be modified unless circumstances warrant it.
9. You need to respect the guides or any other CA Travelers staff member instructions. If you don't follow the rules and disrespect the staff, you will be expelled from the tour and from that moment on CA Travelers will not be responsible of you.
10. If you are booking for you and some other people you are responsible that all the members of your group read all this information to secure a good experience
11. Before starting the hike you will need to sign the release of liability.



**WE GIVE BACK TO THE COMMUNITY THROUGH
OUR PROGRAM**



LEARN MORE



OUR PROGRAMS WITH **CA** **CARES**



EVERY TIME YOU BUY A SERVICE FROM CA TRAVELERS,
YOU ARE HELPING US TO HELP!

